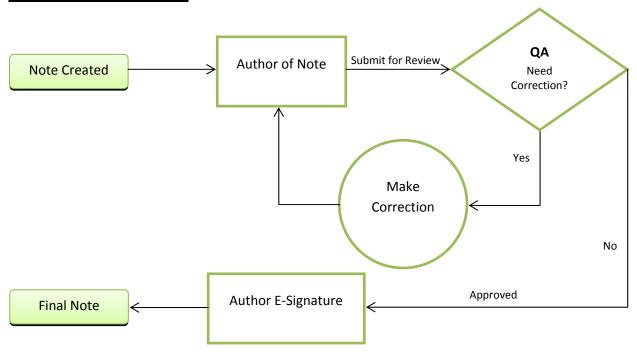
## **Process of QA Review and Signing of Notes**

- Step ONE The Author drafts the Visit Note, then clicks 'Submit for Review' for QA review. The Visit Note draft will move to the 'Quality Assurance' (QA) folder under 'Reports'.
- Step TWO Upon review of Visit Note, **QA** will mark the draft **'Approved'** or **'Needs Correction'** (with attached comments). (If **'Approved'**, skip to Step FOUR.)
- Step THREE Visit Note drafts marked 'Needs Correction' by QA are returned to the Author under the 'Notes For Correction' folder on the Dashboard. The Author may make corrections based on QA comments and resubmit the draft for QA review by clicking 'Submit for Review'.
- Step FOUR QA **Approved** Visit Notes are found in the Author's **'My Signature'** box on the Dashboard. The Author can then **sign**, **enter the date of signature (New Feature!)** and **submit** the draft as a **Final Note**.

## **Workflow Process**



For additional information, instruction, or questions please contact **HospiceMD** Support at 855-561-8500 or support@hospicemd.com

<sup>\*</sup>Hospice should implement a policy and procedures (P&Ps) regarding Visit Note completion, specific to the internal timelines and quality assurance process. If your hospice's P&Ps do not incorporate a QA review prior to final note signing and submission, please provide HospiceMD, Inc. with a copy of your P&P in order to bypass QA approval for signature.